Centerpoint’s Multidimensional and Multimodal Model of Support for Parents, Families, and Caregivers

### Principles of Practice

- A model of Complementary Expertise: a culturally-responsive consultative orientation that results in motivational enhancement and positive engagement.
- Complementary Expertise requires a transparent framework of positioning and power. Systemic considerations, including oppressive forces, are acknowledged and integrated within the work.
- Complementary Expertise benefits from a “tightness in touch” – with grasp, balance, and humor – all based upon the continuous development of understanding, a clan-like, intentional practice, and maintaining perspective and awareness.
- Community partnership and the leveraging of existing relationships generates within-community leadership and sustained support and growth.
- Meet-Up format: consumer-selected topics provide relevant and meaningful response to emerging trends and themes, recognizing and honoring local knowledge, events, and contexts;
- Family is understood as a primary base – for health, wellness, recovery;
- Broadened and inclusive definitions of family and parent;
- Episodic use of support: responding to a cyclical and stage-wise understanding of growth and change, and a developmentally matched approach to parenting skills and strategies;
- All needs, challenges, and presentations are understood as growth and change.
- Dynamic understandings of family systems and family Hoopase;
- Multiple perspectives do exist and should exist simultaneously; these are identified, explored, and appreciated with families determining the navigation through these multiple perspectives;
- Instilling hope is a Core Value. Skill, dedication, creativity, and flexibility are essential, with differentiated styles, strategies, and modalities as the norm of practice.

### Outcomes Demonstrated: RBA

#### Volume of service:
- >118% increase in parenting and family engagement each year since service enhancement and expansion.
- 1,500 families and young people reached during FY 18.
- Culturally-responsive services have increased by >50% since service enhancement and expansion.
- Differentiated models and services have increased by >250% since service enhancement and expansion.
- Family-focused community partnerships have increased by >150% since service enhancement and expansion.
- Centerpoint clinicians trained, skilled, and confident in providing enhanced services have increased by >450%.

#### Quality of care:
- Principle-based model developed with emerging, progressive, culturally relevant, and well-established practices.
- Consultation and supervision, including Working Sessions and Recording Cohorts, support continuous quality improvement and fidelity to principles.

#### Benefits experienced:
- Perceptions of Care/Consumer Satisfaction: Consistent and effusive appreciation for services delivered in regards to style, model, location, duration, frequency, outcome, etc.
- Community partners (schools, medical providers, youth and family services) serving as ambassadors and responsive consultants.
- Community leaders and cultural brokers promoting health and wellness within their communities.
- Parent and caregiver engagement in and modeling of helpful behaviors.
- Families engaging in services earlier in the progression of need, resulting in lesser distress, greater amelioration, and fewer formal service/systems contacts (including disciplinary or juvenile justice involvement).
- Consistent reporting of hope instilled, change established, progress achieved.

### For more information

Danielle Jatlow, LICSW LADC  
802-488-7722, Danielle@CenterpointServices.org

Mitchell Barron, LICSW LADC  
802-488-7721, Mitch@CenterpointServices.org

Centerpoint: youth, families, community health.  
1025 Airport Drive, South Burlington, VT 05403 - 802-488-7711  
www.CenterpointServices.org

---

**Principles of Practice**

- A model of Complementary Expertise: a culturally-responsive consultative orientation that results in motivational enhancement and positive engagement.
- Complementary Expertise requires a transparent framework of positioning and power. Systemic considerations, including oppressive forces, are acknowledged and integrated within the work.
- Complementary Expertise benefits from a “tightness in touch” – with grasp, balance, and humor – all based upon the continuous development of understanding, a clan-like, intentional practice, and maintaining perspective and awareness.
- Community partnership and the leveraging of existing relationships generates within-community leadership and sustained support and growth.
- Meet-Up format: consumer-selected topics provide relevant and meaningful response to emerging trends and themes, recognizing and honoring local knowledge, events, and contexts;
- Family is understood as a primary base – for health, wellness, recovery;
- Broadened and inclusive definitions of family and parent;
- Episodic use of support: responding to a cyclical and stage-wise understanding of growth and change, and a developmentally matched approach to parenting skills and strategies;
- All needs, challenges, and presentations are understood as growth and change.
- Dynamic understandings of family systems and family Hoopase;
- Multiple perspectives do exist and should exist simultaneously; these are identified, explored, and appreciated with families determining the navigation through these multiple perspectives;
- Instilling hope is a Core Value. Skill, dedication, creativity, and flexibility are essential, with differentiated styles, strategies, and modalities as the norm of practice.

---

**Outcomes Demonstrated: RBA**

**Volume of service:**
- >118% increase in parenting and family engagement each year since service enhancement and expansion.
- 1,500 families and young people reached during FY 18.
- Culturally-responsive services have increased by >50% since service enhancement and expansion.
- Differentiated models and services have increased by >250% since service enhancement and expansion.
- Family-focused community partnerships have increased by >150% since service enhancement and expansion.
- Centerpoint clinicians trained, skilled, and confident in providing enhanced services have increased by >450%.

**Quality of care:**
- Principle-based model developed with emerging, progressive, culturally relevant, and well-established practices.
- Consultation and supervision, including Working Sessions and Recording Cohorts, support continuous quality improvement and fidelity to principles.

**Benefits experienced:**
- Perceptions of Care/Consumer Satisfaction: Consistent and effusive appreciation for services delivered in regards to style, model, location, duration, frequency, outcome, etc.
- Community partners (schools, medical providers, youth and family services) serving as ambassadors and responsive consultants.
- Community leaders and cultural brokers promoting health and wellness within their communities.
- Parent and caregiver engagement in and modeling of helpful behaviors.
- Families engaging in services earlier in the progression of need, resulting in lesser distress, greater amelioration, and fewer formal service/systems contacts (including disciplinary or juvenile justice involvement).
- Consistent reporting of hope instilled, change established, progress achieved.

---

**For more information**

Danielle Jatlow, LICSW LADC  
802-488-7722, Danielle@CenterpointServices.org

Mitchell Barron, LICSW LADC  
802-488-7721, Mitch@CenterpointServices.org

Centerpoint: youth, families, community health.  
1025 Airport Drive, South Burlington, VT 05403 - 802-488-7711  
www.CenterpointServices.org